

Go Paperless to Win! Contest Rules

1. The Go Paperless to Win! contest (the “Contest”) is being organized by Hydro-Québec (the “Contest Organizer”). It will run in Québec from 12:01 a.m. on September 6, 2016, to 11:59 p.m. on December 6, 2016 (the “Contest Period”).

ELIGIBILITY

2. The contest is open to Québec residents who are 18 years of age or over when entering the contest and who hold a Hydro-Québec account as of 11:59 p.m. on December 6, 2016, subject to the provisions of section 9. Employees, agents and representatives of the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and the suppliers of products, services and equipment related to this contest as well as their immediate families (brothers, sisters, children, fathers, mothers), their legal or common-law spouses and members of their households are not eligible.

HOW TO ENTER

3. **No purchase required.** To enter, all you have to do is register for Hydro-Québec’s free Online Billing service by following the steps below.

3.1 **Sign up for Online Billing.** By 11:59 p.m. on December 6, 2016, do one of the following:

a) If you already have a Customer Space:

- Open a session
- Follow the on-screen instructions to register for Online Billing

b) If you don’t already have a Customer Space:

- Go to www.hydroquebec.com/billing
- Complete the online form to create your Customer Space (you should have a recent electricity bill on hand, including the detachable section)
- Follow the on-screen instructions to register for Online Billing

- c) Register for Online Billing by calling a Hydro-Québec customer service representative at 1 888 385-7252

In any of these cases, once you have registered for Online Billing, you will be automatically entered in the contest.

3.2 Customers registered for Online Billing. Customers who are registered for Hydro-Québec Online billing as of 12:01 a.m. on September 6, 2016, and who are still registered as of 11:59 p.m. on December 6, 2016, will be automatically entered in the contest.

*To enter the contest, all participants must have Internet access and a valid e-mail address.

4. There is a limit of one entry per Hydro-Québec account number throughout the Contest Period.

PRIZE

5. **Prize:** A Chevrolet Volt, valued at approximately \$40,090.

5.1 Conditions related to the vehicle:

- a. The colour of the vehicle and equipment awarded may differ from the photo of the vehicle used in contest advertising.
- b. The colour of the vehicle and equipment awarded are at the discretion of the Contest Organizer and may vary according to the vehicles available.
- c. All related costs and charges are the responsibility of the winner, including, without limitation, vehicle registration, driver's license, gas, mandatory automobile insurance and current maintenance costs that are not covered by the manufacturer's warranty.
- d. The actual value of the vehicle may vary depending on the model awarded.

5.2 Conditions related to taking possession of the vehicle:

- a. The winner must show a photo ID to take possession of the prize.
- b. At the time the winner takes possession of the prize, he or she must hold a valid driver's licence and provide proof of adequate automobile insurance.
- c. The winner will take possession of the vehicle at the dealership designated by the Contest Organizer based on the dealership's proximity to the winner's place of residence and the availability of the vehicle model awarded as a prize. The winner (or person designated by the winner) must take possession of the prize at the designated dealership within 30 days of receiving a notice from the dealer stating that the vehicle is available. The winner acknowledges that he or she shall take possession of the vehicle in February 2017. Should the winner fail to take possession of the prize within this period, the Contest Organizer reserves the right to cancel the prize at its sole discretion.
- d. Should the vehicle model not be available at the dealership nearest to the winner's place of residence, the Contest Organizer reserves the right to select another dealer.
- e. Should the winner be unwilling or unable to accept the vehicle for any reason, no compensation or any other form of remuneration will be awarded.
- f. The winner should allow four to six weeks for delivery of the vehicle to the designated dealership.

AWARDING OF THE PRIZE

6. On December 12, 2016, at 2 p.m. in the offices of Hydro-Québec located at 140, rue Crémazie Ouest, 8^e étage, Montréal and before at least three witnesses, one (1) eligible entry will be drawn at random from all registered entries to award the prize described in the contest rules.
7. **Odds of winning.** The odds of winning the prize depend on the number of people who sign up for Online Billing during the Contest Period in accordance with section 3.1 and the number of existing customers using Online Billing at the beginning of the contest in accordance with section 3.2.

8. To be declared a winner, the entrant whose name has been randomly drawn must meet the following conditions:
 - a) Be duly registered for the Online Billing service as of 11:59 p.m. on December 6, 2016, on the condition that he or she entered the contest in accordance with section 3.1 or 3.2 of these rules (or sent a Letter in accordance with section 9);
 - b) Be reached by telephone by the Contest Organizer within 15 days of the draw;
 - c) Correctly answer the mathematical skill-testing question that appears on the declaration and release form (the "Declaration Form");
 - d) Sign the Declaration Form sent by the Contest Organizer by fax, e-mail or regular post and mail it back to the Contest Organizer within 10 business days of receiving it.

9. **Hydro-Québec account holder or Online Billing service status.** If, during the contest period, you no longer hold a Hydro-Québec account or decide to deregister for Online Billing, you may still be eligible for a prize by sending in an original handwritten letter of approximately 50 words explaining why you would like to win the grand prize vehicle (the "Letter"). Entrants must print their last name, first name, complete address (including postal code), telephone number (including area code) in the Letter. The Letter must be mailed with the appropriate postage to: Go Paperless to Win Contest, Hydro-Québec – c/o Marie-Josée Dionne, 140 rue Crémazie Ouest, 8^e étage, Montréal (Québec) H2P 1C3 by December 6, 2016. Letters postmarked later than this date will be declared invalid. The receipt of this letter ensures eligibility for a prize.

10. Failure to comply with any one of the conditions above or any other condition in these rules will cause the winner to be automatically disqualified and forfeit the prize, which may be cancelled. In any case, a new random draw may be held at the discretion of the Contest Organizer. The same conditions will still apply, with any necessary amendments.

11. Within four to six weeks of the receipt of the duly completed and signed Declaration Form, the Contest Organizer shall inform the winner of the procedures for taking possession of the prize. Should the winner refuse to accept the prize, another draw may be held for this prize at the discretion of the Contest Organizer, as described in

section 6. In the event that no winner is designated within 60 days of the draw, the Contest Organizer reserves the right to cancel the prize.

GENERAL CONDITIONS

12. Electronic entries and letters are subject to verification by the Contest Organizer. Any electronic entry or letter, as the case may be, that is incomplete, fraudulent, illegible, mutilated, altered or lost or that bears insufficient postage or is submitted after the deadline or is not accompanied by a handwritten text or is otherwise noncompliant may be rejected, and the sender shall not be entitled to be entered in the contest or to be eligible for a prize.
13. Declaration Forms are subject to verification by the Contest Organizer. Any Declaration Form that is incomplete, fraudulent, illegible, mutilated, altered, lost, that bears insufficient postage or is submitted after the deadline or does not include the correct answer to the mathematical skill-testing question or is otherwise noncompliant may be rejected, and the entrant shall not be entitled to a prize.
14. Any decision by the Contest Organizer or its representatives regarding this contest is without appeal, subject to a ruling by the Régie des alcools, des courses et des jeux du Québec on any issue under its jurisdiction.
15. The Contest Organizer reserves the right to disqualify an entrant or to cancel one or more entries by a person who participates or tries to participate in this contest using methods that do not comply with these rules or that are unfair to the other entrants. Such entrants may be reported to the appropriate legal authorities.
16. The prize must be accepted as described in these rules and may not be transferred to another person, replaced by another prize or redeemed in whole or in part for cash, except as provided in sections 17 and 18 below.
17. In the event that the winner of the vehicle fails to comply with the terms outlined in section 5.2 b), the prize may be awarded to another person aged 18 or over, who must hold a valid driver's license and provide proof of adequate automobile insurance.
18. The selected person shall indemnify and hold harmless the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives from and against any damages resulting from the acceptance or use of the prize. To be declared a winner, and prior to receiving the prize, a selected entrant shall

sign a statement to that effect on the Declaration Form.

19. The winner authorizes the Contest Organizer and its representatives to use, if required, his or her name, photo, likeness, statements regarding the prize, place of residence and/or voice for publicity purposes, without any form of compensation. The winner agrees to sign a statement to that effect on the Declaration Form.
20. The selected person shall acknowledge that once the letter confirming the prize has been received, the performance of the obligations related to the prize becomes the sole and exclusive responsibility of the car dealership. The selected person shall also recognize that the only warranty applicable to the vehicle is the one offered by the manufacturer. To be declared a winner, and prior to receiving the prize, a selected entrant shall sign a statement to that effect on the Declaration Form.
21. The Contest Organizer, its affiliates, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives disclaim all liability for any of the following that may limit or prevent any entrant's participation in the contest: malfunctioning of any computer component, software or communications line; loss or lack of a communications network; or any transmission that is faulty, incomplete, incomprehensible or erased by any computer or network. The Contest Organizer, its affiliates, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives also disclaim all liability for any damage or loss that may be caused, directly or indirectly, in whole or in part, by the downloading of any Web page or software or by the transmission of any information related to participation in the contest.
22. The Contest Organizer reserves the right, at its sole discretion, to cancel, modify or suspend this contest in whole or in part, or to terminate it, should human intervention or an event take place that could modify or adversely affect the administration, security, impartiality or conduct of the contest as provided in these contest rules, subject to approval by the Régie des alcools, des courses et des jeux du Québec, if applicable.
23. In the event that the computer system cannot record all contest entries during the Contest Period for whatever reason, or if participation in the contest must be terminated in whole or in part before the ending date of the contest as provided in these rules, a random draw may be held at the discretion of the Contest Organizer from among the entries duly recorded between the starting date of the contest in accordance with sections 3.1 and 3.2 and the date of the event terminating participation in the contest.

24. In no event shall the Contest Organizer be required to award more than one prize or to award a prize other than in accordance with these rules.
25. All those who enter or attempt to enter this contest shall release the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives from any liability for damages that said persons may incur as a result of their entering or attempting to enter the contest.
26. This contest is subject to all applicable laws and regulations. Any dispute regarding the organization or conduct of a promotional contest may be submitted to the Régie des alcools, des courses et des jeux for a ruling. Any dispute regarding the awarding of a prize may be submitted to the Régie only for the purposes of attempting to reach an arrangement.
27. The official contest rules are available on the Hydro-Québec Web site at www.hydroquebec.com/billing.
28. The winner's name shall be posted on the Hydro-Québec Web site at www.hydroquebec.com/billing no later than March 18, 2017.
29. For the purpose of these rules, the entrant is the person who was a Hydro-Québec account holder at the service address for which Online Billing was requested at the time the contest entry is recorded, regardless of who actually completed the electronic entry. The prize will be awarded to the person identified as the entrant whose entry is randomly selected and declared a winner. Joint account holders must select a single entrant, and the prize will be awarded to that person in the event of a winning entry.
30. No communication or correspondence involving the contest shall be exchanged with entrants except for the selected person.
31. Personal information gathered on entrants for the purposes of the contest shall be used only for administration of the contest and Hydro-Québec Online Billing services. No commercial or other communications unrelated to the contest or the Online Billing service shall be sent to entrants, except with their express authorization.
32. If any section of these rules is declared or deemed illegal, unenforceable or invalid by a competent court, that section shall be considered invalid, but all unaffected sections shall be applied within the limits of the law.
33. In case of discrepancy between the French and English versions of these contest rules, the French version shall prevail.