

ADDENDUM

Conditions of Electricity Service 2015

RIGHT TO OPT FOR A METER WITHOUT RADIO-FREQUENCY EMISSION

The Régie de l'énergie has approved amendments regarding the right to opt for a meter without radio-frequency emission.

This addendum sets out the amendments in question, effective September 1, 2017 (decision D-2017-089 of the Régie de l'énergie).



CONDITIONS OF ELECTRICITY SERVICE 2015

CHAPTER 10

Metering of Electricity

AMENDMENT OF SECTION 10.4

Metering without radio-frequency emission

10.4 The customer can opt for a meter determined by Hydro-Québec that has no radio-frequency emission. In such a case, the customer must submit a request to Hydro-Québec and pay the “initial installation charge” and the “monthly meter reading charge” stipulated in the Rates for each service contract. Such a request can be made at any time.

A customer is not required to pay the “initial installation charge” if a meter without radio-frequency emission installed by Hydro-Québec under the present Section is already in place at the time the request is submitted.

Hydro-Québec maintains the metering without radio-frequency thus installed on the premises until the termination of the customer’s service contract. However, the customer can request that a new generation meter be installed at any time, in which case no “monthly meter reading charge” will apply to the current consumption period.

The present Section is subject to the following prior conditions:

- 1° the customer must take the required steps and obtain the necessary authorizations for Hydro-Québec to access the property supplied for the reasons and under the conditions set forth in Section 13.1; and
- 2° the customer’s electrical installation must be:
 - single-phased and rated 200 A or less; or
 - single-phased and rated 400 A, on condition that no demand charge was billed for the service contract in the 12 previous monthly periods; and
- 3° in the 45 days preceding the customer’s request, no interruption of service notice has been sent to the customer pursuant to subparagraphs 1 to 4 of the second paragraph of Section 12.3 for which the customer has not remedied the situation in full or entered into a payment agreement with Hydro-Québec.

If service is interrupted by Hydro-Québec pursuant to subparagraphs 1 to 4 of the second paragraph of Section 12.3 for any of the client's service contract, Hydro-Québec can proceed with the installation of a new generation meter without further notice for all delivery points. In such a case, the customer cannot submit a request under this Section within 24 months of the interruption of service. The "initial installation charge" will apply to any new request submitted under this Section.

If a demand charge is billed in accordance with the applicable threshold specified in the Rates for any given consumption period, Hydro-Québec shall advise the customer in writing that he no longer has the right to a meter without radio-frequency emission. Hydro-Québec may then install a new generation meter for the delivery point in question without further notice.

CHAPTER 13

Access to Hydro-Québec's installations

AMENDMENT OF SECTION 13.1.1 AS PROVISIONALLY APPROVED BY THE RÉGIE DE L'ÉNERGIE IN DECISION D-2016-118

Meter inaccessible for replacement

13.1.1 If the customer's electrical installation is:

- single-phased and rated 200 A or less; or
- single-phased and rated 400 A, on condition that no demand charge was billed for the service contract in the 12 previous monthly periods;

and the customer:

- refuses or neglects to provide access to metering equipment other than a new generation meter in order to allow Hydro-Québec to replace it with a new generation meter; or
- fails to do the work required to allow for the replacement of the meter or to ensure compliance of the electrical installation,

the "charge related to an inaccessible meter" and the "monthly meter reading charge" specified in Section 12.4 of the Rates shall be applicable eight clear days from the time the notice to that effect is sent by Hydro-Québec, if the customer has failed to take the necessary corrective measures.

The "monthly meter reading charge" ceases to apply when Hydro-Québec replaces the meter with a new generation meter or when service is interrupted under Section 12.3, whichever comes first.

