

## **Go Paperless to Win Contest Rules**

1. The Go Paperless to Win contest (the "Contest") is being organized by Hydro-Québec (the "Contest Organizer"). It will run in Québec from 9 a.m. on September 1, 2017, to 9 a.m. on December 6, 2017 (the "Contest Period").

### **ELIGIBILITY**

2. The contest is open to Québec residents who are 18 years of age or over when entering the Contest, and who hold a Hydro-Québec account as of 9 a.m. on December 6, 2017, subject to the provisions of section 11. Employees, agents and representatives of the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and the suppliers of products, services and equipment related to this Contest as well as their immediate families (brothers, sisters, children, fathers, mothers) legal or common-law spouses, and all members of their households are not eligible.

### **HOW TO ENTER**

3. **No purchase required.** To enter, simply register for Hydro-Québec's free Online Billing service as follows:

3.1 **New Online Billing registration.** Before 9 a.m. on December 6, 2017, do one of the following:

a) Customer with a Customer Space:

- Begin a session
- Follow the on-screen instructions to register for Online Billing

b) Customer without a Customer Space:

- Go to [www.hydroquebec.com/billing](http://www.hydroquebec.com/billing)
- Complete the online form to create your Customer Space (you will need to refer to a recent electricity bill, including the detachable section)
- Follow the on-screen instructions to register for Online Billing

- c) Register for Online Billing by calling a Hydro-Québec customer service representative at 1 888 385-7252.

In all three cases, customers who register for Online Billing will automatically be entered in the Contest.

**3.2 Customers already registered for Online Billing.** Customers who are registered for Hydro-Québec Online Billing as of 9 a.m. on September 1, 2017, and who are still registered as of 9 a.m. on December 6, 2017, will be automatically entered in the Contest.

3.2.1 A customer who has been automatically entered in the Contest but wishes to be excluded must mail a written request to the address below:

Hydro-Québec  
a/s Martine Chartrand  
2 Complexe Desjardins, tour Est, 24<sup>e</sup> étage  
C. P. 10 000, succ. pl. Desjardins  
Montréal (Québec)  
H2X 3Y2

- \* Internet access and a valid e-mail address are required to enter the Contest.
4. There is a limit of one entry per Hydro-Québec account number throughout the Contest Period.

## **PRIZE**

5. A total of 11 prizes, with an approximate total value of \$50,585, will be awarded: 10 computer Tablet Computers and one Grand Prize.
6. **Tablet Computer:** 10 Apple iPad Pro tablets with an approximate value of \$950 each.

### 6.1 Conditions related to claiming the Tablet prizes

- a) The Tablets awarded must be claimed by February 1, 2018.
- b) Winners must show photo ID to take possession of their prize.

7. **Grand Prize:** A Chevrolet Volt electric vehicle, with an approximate value of \$40,985 and a prepaid vehicle charging card with a value of \$100.

7.1 Conditions related to the vehicle:

- a) The color of the vehicle and equipment awarded may differ from the photo of the vehicle used in Contest advertising.
- b) The color of the vehicle and equipment awarded are at the discretion of the Contest Organizer and may vary depending on the vehicles available.
- c) The winner will be responsible for all related costs and charges, including, but not limited to, vehicle registration, driver's license, gas, mandatory automobile insurance and regular maintenance costs that are not covered by the manufacturer's warranty.
- d) The actual value of the vehicle may vary depending on the model awarded.

7.2 Conditions related to claiming the vehicle

- a) The winner must show a photo ID to take possession of the prize.
- b) At the time the winner claims the prize, he or she must hold a valid driver's license and provide proof of adequate automobile insurance.
- c) The winner (or the person designated by the winner) must take possession of the prize at the dealership designated by the Contest Organizer within 30 days of receiving a notice from Hydro-Québec stating that the vehicle is available. Should the winner fail to claim the prize within the 30-day period, the Contest Organizer reserves the right to cancel the prize at its sole discretion.
- d) Should the winner be unwilling or unable to accept the vehicle for any reason, no compensation or any other form of remuneration will be awarded.
- e) The winner should allow four to six weeks for the vehicle to be delivered to the designated dealership.

## **AWARD OF PRIZES**

8. In Hydro-Québec's offices at 2 Complexe Desjardins, Montréal, on the 24th floor of the East Tower, in the presence of at least three witnesses, the Contest Organizer will award the prizes as follows:
  - a) On October 20, 2017, at 2 p.m., five eligible entries will be drawn at random from all registered entries to determine the winners of the first five Tablet Computers.
  - b) On December 11, 2017, at 2 p.m., five eligible entries will be drawn at random from all registered entries to determine the winners of the last five (5) Tablet Computers, followed by a sixth entry to determine the Grand Prize winner.
9. **Odds of winning.** The odds of winning the prize depend on the number of people who sign up for Online Billing during the Contest Period in accordance with section 3.1 and the number of existing customers using Online Billing at the beginning of the Contest in accordance with section 3.2.
10. To be declared a winner, the entrant whose name has been randomly drawn must:
  - a) Be registered for Online Billing as of 9 a.m. on December 6, 2017, and have entered the Contest in accordance with section 3.1 or 3.2 of these rules (or sent a Letter in accordance with section 11)
  - b) Be reached by telephone by the Contest Organizer within fifteen working days of the draw
  - c) Correctly answer the mathematical skill-testing question on the declaration and release form ("Declaration Form")
  - d) Sign the Declaration Form sent by the Contest Organizer by fax, e-mail or regular post and mail it back to the Contest Organizer within ten business days of receipt.
11. **Hydro-Québec account holder or Online Billing service status.** If, during the Contest period, you no longer hold a Hydro-Québec account or cancel your Online Billing registration, you may remain eligible for a prize by sending a handwritten letter (the "Letter") of approximately 50 words explaining why you would like to win the Grand Prize vehicle. You must include your last name, first name, complete address (including postal code), telephone number (including area code) in the Letter. Mail the Letter to: Go Paperless to Win! Contest, Hydro-Québec, c/o Martine

Chartrand, 2, Complexe Desjardins, tour Est, 24<sup>e</sup> étage, C. P. 10 000, succ. Pl. Desjardins, Montréal (Québec) H2X 3Y2, by December 6, 2017. Letters postmarked later than this date will be declared invalid. Receipt of this Letter ensures eligibility for a prize.

12. Failure to comply with any of the above conditions or any other condition in these rules will cause the winner to be automatically disqualified and forfeit the prize, which may be cancelled. In any case, the Contest Organizer reserves the right to hold a new random draw for the prize. The same conditions will still apply, with any necessary amendments.
13. Within four to six weeks of receipt of the duly completed and signed Declaration Form, the Contest Organizer shall inform the winner of the procedures for claiming the prize. Should the winner refuse to accept the prize, another draw may be held for this prize at the Contest Organizer's discretion, as described in section 7. In the event that no winner is designated within 60 days of the draw, the Contest Organizer reserves the right to cancel the prize.

### **GENERAL CONDITIONS**

14. Letters are subject to verification by the Contest Organizer. Any Letter that is incomplete, fraudulent, illegible, mutilated, altered, lost, bears insufficient postage, is submitted after the deadline, does not contain a handwritten text as set out in section 11, or is otherwise noncompliant may be rejected, and the sender shall not be entitled to be entered in the Contest or to be eligible for a prize.
15. Declaration Forms are subject to verification by the Contest Organizer. Any Declaration Form that is incomplete, fraudulent, illegible, mutilated, altered, lost, bears insufficient postage, is submitted after the deadline, does not give the correct answer to the mathematical skill-testing question, or is otherwise noncompliant may be rejected, and the entrant shall not be entitled to a prize.
16. All decisions by the Contest Organizer or its representatives regarding this Contest are without appeal, subject to a ruling by the Régie des alcools, des courses et des jeux du Québec on any issue under its jurisdiction.
17. The Contest Organizer reserves the right to disqualify any person or to cancel one or more entries by anyone who enters or attempts to enter this Contest by means that do not comply with these Contest Rules or that are unfair to the other entrants. Such entrants may be reported to the appropriate legal authorities.

18. Prizes must be accepted as described in these rules and may not be transferred to another person, replaced by another prize or redeemed in whole or in part for cash, except as provided in sections 19 and 20 below.
19. In the event that the Grand Prize winner fails to comply with the terms outlined in section 7.2 b), the Grand Prize may be awarded to another person aged 18 or over, who must hold a valid driver's license and provide proof of adequate automobile insurance.
20. The winners shall release and hold harmless the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives from and against any damage resulting from the acceptance or use of their prize. To be declared a winner and receive a prize, each selected entrant shall sign the Waiver of Liability in the Declaration Form.
21. The winners shall authorize the Contest Organizer and its representatives to use, if required, their name, photo, likeness, comments regarding the prize, place of residence or voice for publicity purposes, without any compensation. Those selected shall sign a declaration to this effect in the Declaration Form.
22. Once the prize winners have been confirmed, the fulfillment of prize-related obligations becomes the full and sole responsibility of the manufacturer. Winners also understand that the only guarantee applicable to the Tablet Computers is the manufacturer's guarantee. To be declared winners, and prior to receiving any of these prizes, entrants selected to win prizes shall sign a statement to this effect in the Declaration Form.
23. The person selected as the Grand Prize winner shall acknowledge that once the letter confirming the prize has been received, the performance of the prize-related obligations becomes the sole and exclusive responsibility of the car dealership. The person selected shall also recognize that the only warranty applicable to the vehicle is the one offered by the manufacturer. To be declared a winner, and prior to receiving the prize, a selected entrant shall sign a statement to that effect in the Declaration Form.
24. The Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives disclaim all liability for any of the following that may limit or prevent any entrant's participation in the Contest: malfunctioning of any computer component, software or communications line; loss or lack of a communications network; or any transmission that is faulty, incomplete, incomprehensible or erased by any computer or network. The Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their

employees, agents and representatives also disclaim all liability for any damage or loss that may be caused, directly or indirectly, in whole or in part, by downloading any Web page or software or by the transmission of any information related to participation in the Contest.

25. The Contest Organizer reserves the right, at its sole discretion, to cancel, modify or suspend this Contest in whole or in part, or to terminate it, should human intervention or an event take place that could modify or adversely affect the administration, security, impartiality or conduct of the Contest as provided in these Contest Rules, subject to approval by the Régie des alcools, des courses et des jeux du Québec, if applicable.
26. Under no circumstances may the Contest Organizer be required to award more than one prize or to award a prize other than in accordance with these Contest Rules.
27. All individuals who enter or attempt to enter this Contest shall release the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives from any liability for damage that they may incur as a result of entering or attempting to enter the Contest.
28. This Contest is subject to applicable laws and regulations. Any dispute regarding the organization or conduct of a promotional contest may be submitted to the Régie des alcools, des courses et des jeux for a ruling. Any dispute regarding the award of a prize may be submitted to the Régie only for the purposes of attempting to reach an arrangement.
29. The official Contest rules are available on the Hydro-Québec Web site at [www.hydroquebec.com/billing](http://www.hydroquebec.com/billing).
30. The winners' names shall be posted on the Hydro-Québec Web site at [www.hydroquebec.com/billing](http://www.hydroquebec.com/billing) by March 18, 2018.
31. For the purpose of these rules, the entrant is the Hydro-Québec account holder at the service address for which Online Billing was requested at the time the Contest entry is recorded, regardless of who actually completed the electronic entry. The prize will be awarded to the person identified as the entrant whose entry is randomly selected and declared a winner. Joint account holders must select a single entrant, and the prize will be awarded to that person if their entry wins.
32. No communication or correspondence involving the Contest shall be exchanged with entrants other than the person selected.

33. Personal information about entrants gathered for the purposes of the Contest shall be used only for Contest administration and Online Billing registration. No commercial or other communications unrelated to the Contest or the Online Billing service shall be sent to entrants, except with their express authorization.
34. If any section of these rules is declared or deemed illegal, unenforceable or invalid by a competent court, that section shall be considered invalid, but all unaffected sections shall be applied within the limits of the law.
35. In case of discrepancy between the French and English versions of these Contest rules, the French version shall prevail.