

## **Go Paperless to Win! CONTEST**

### **Contest Rules**

The *Go Paperless to Win!* contest is being organized by Hydro-Québec (the “Contest Organizer”). It will take place across Québec from 9:00 a.m. on April 1, 2018, to 9:00 p.m. on December 31, 2018 (the “Contest Period”).

#### **ELIGIBILITY**

1. The contest is open to Québec residents who are 18 years of age or over when entering the contest and who hold a Hydro-Québec account as at 9:00 a.m. on April 1, 2018, subject to the provisions of section 7. Employees, agents and representatives of the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and suppliers of products, services and equipment related to this contest, as well as their immediate families (brothers, sisters, children, fathers, mothers), their legal or common-law spouses and members of their households are not eligible.

#### **HOW TO ENTER**

2. **No purchase required.** To enter, you must be registered for Hydro-Québec’s free Online Billing service.
  - 2.1 **Sign up for Online Billing** before 9 p.m. on December 31, 2018, in one of the following ways:
    - 2.1.1 If you already have a Customer Space:
      - Log in
      - Follow the on-screen instructions to register for Online Billing
    - 2.1.2 If you don’t already have a Customer Space:
      - Go to [www.hydroquebec.com/billing](http://www.hydroquebec.com/billing)
      - Complete the online form to create your Customer Space
      - Follow the on-screen instructions to register for Online Billing
    - 2.1.3 Register for Online Billing by contacting Hydro-Québec’s customer services at 1 888 385-7252.

**2.2 Customers already registered for Online Billing.** Customers who are registered for Hydro-Québec Online Billing as at 9:00 a.m. on April 1, 2018, and who are still registered as at 9:00 p.m. on December 31, 2018, will be automatically entered in the contest.

2.2.1 Any customer who has been automatically entered in the Contest but wishes to be excluded must send a written request to the address below:

Hydro-Québec  
c/o Marie-Josée Dionne  
2 Complexe Desjardins, tour Est, 24<sup>e</sup> étage  
C.P. 10 000, succ. Desjardins  
Montréal (Québec)  
H2X 3Y2

- \* To enter the contest, all participants must have Internet access and a valid e-mail address.
- 3. There is a limit of one entry per Hydro-Québec account number throughout the Contest Period.
- 4. An entrant declared winner of a prize awarded in this contest is not eligible to win a second time.

## **PRISES**

- 5. A total of nine prizes will be awarded during the contest, one per month. Each prize includes one credit of \$500 ("the Contest Credit" applicable to a winning customer's electricity bill) and one Apple iPad 128 GB tablets (the "iPad") with a Smart cover (worth approximately \$630). One tablet will be awarded each month during the Contest Period.

The total value of the prizes for the Contest Period is \$10,200.

5.1 Conditions related to taking possession of the iPad tablets: Each iPad will be mailed to the winner, who will be contacted by Hydro-Québec confirming that they have won and informing them of the date the tablets will be mailed. The shipment destination address must be in Québec.

- 5.2 The Contest Credit in the amount of \$500 will be applied to the winner's next electricity bill provided that the winner is still registered for Online Billing.

## **AWARDING OF PRIZES**

6. Nine draws are planned to award both an iPad and a \$500 credit. Each draw will take place at the end of each month starting in April 2018 and will be held in Hydro-Québec's offices at 2 Complexe Desjardins, East Tower, 24th floor, in Montréal, in front of at least two witnesses. Three eligible entries will be randomly drawn from all recorded entries to determine the winners of the prizes consisting of the electronic tablets and the \$500 contest credits described in these Contest Rules.
7. **Odds of winning.** The odds of winning a prize depend on the number of people who sign up for Online Billing during the Contest Period in accordance with section 2.1 and the number of existing customers using Online Billing at the beginning of the Contest Period in accordance with section 2.2.
8. To be declared a winner, the entrant whose name has been randomly drawn must meet the following conditions:
  - 8.1 Be duly registered for the Online Billing service and have entered the contest in accordance with section 2.1 or 2.2 of these rules;
  - 8.2 Be reached by telephone by the Contest Organizer within two business days following the draw;
  - 8.3 Correctly answer the mathematical skill-testing question on the declaration and release form ("Declaration Form");
  - 8.4 Sign the Declaration Form sent by the Contest Organizer by fax, e-mail or regular post and mail it back to the Contest Organizer within ten business days of receipt.
9. Hydro-Québec account holder or Online Billing service status. A contest winner who ceases to be an account holder will receive a check from Hydro-Québec representing the remaining balance of the unused contest credit. Where an account is held jointly with another person, two refund checks will be sent. The credit is transferable.
10. Should a winner fail to comply with any of the above-mentioned conditions or any other condition set forth in these rules, the winner will be automatically disqualified and forfeit the prize, which may be cancelled. In all cases, the Contest Organizer reserves the right to hold a new random

draw for the prize or use the second or third contest entry drawn. The same conditions will still apply, with the necessary adjustments being made.

11. Within four to six weeks following receipt of the duly completed and signed Declaration Form, the Contest Organizer shall inform the winner of the procedures for claiming the prize. Should the winner refuse the prize, another draw may be held for the prize at the Contest Organizer's discretion, as described in section 5. In the event that no winner is designated within 60 days of the draw, the Contest Organizer reserves the right to cancel the prize.

### **GENERAL CONDITIONS**

12. Electronic and mail entries are subject to verification by the Contest Organizer. Any electronic entry or mail entry, as the case may be, that is incomplete, fraudulent, illegible, mutilated, altered or lost or that bears insufficient postage or is submitted after the deadline or is not accompanied by a handwritten text or is otherwise noncompliant may be rejected, and the sender shall not be entitled to enter the contest and will be ineligible to win a prize.
13. Declaration Forms are subject to verification by the Contest Organizer. Any Declaration Form that is incomplete, fraudulent, illegible, mutilated, altered, lost, that bears insufficient postage or is submitted after the deadline or does not include the correct answer to the mathematical skill-testing question or is otherwise noncompliant may be rejected, and the entrant shall not be entitled to a prize.
14. Any decision by the Contest Organizer or its representatives regarding this Contest is without appeal, subject to a ruling by the Régie des alcools, des courses et des jeux du Québec on any issue under its jurisdiction.
15. The Contest Organizer reserves the right to disqualify any person or to cancel the entry of anyone who enters or attempts to enter this Contest by means that contravene these Contest Rules or that are unfair to the other entrants. Such entrants may be reported to the appropriate legal authorities.
16. Prizes must be accepted exactly as described in these rules and may not be transferred to another person, replaced by another prize or redeemed in whole or in part for cash, except as provided in section 17 below.

17. In the event that the Prize winner fails to comply with the terms set forth in section 8, the Prize may be awarded to another person at least 18 years of age.
18. The winners release the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives from all liability respecting any damage that they may sustain resulting from the acceptance or use of the iPad. To be declared a winner, and prior to receiving the prize, each selected entrant shall sign a statement to such effect on the Declaration Form.
19. Once the winners receive confirmation that they have been selected to receive a prize, the fulfillment of prize-related obligations becomes the full and sole responsibility of the manufacturer. Winners also acknowledge that the only warranty applicable to the tablets is the manufacturer's warranty. To be declared winners, and prior to obtaining any of these prizes, entrants selected to win prizes shall sign a statement to such effect on the Declaration Form.
20. The winners authorize the Contest Organizer and its representatives to use, if required, their names, photos, likenesses, comments regarding the prize, places of residence or voices for publicity purposes, without any form of compensation. The selected entrants shall sign a declaration to such effect in the Declaration Form.
21. The Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives disclaim all liability regarding any of the following that may limit or prevent any entrant's participation in the Contest: malfunctioning of any computer component, software or communications line; loss or absence of a communications network; or any transmission that is faulty, incomplete, incomprehensible or erased by any computer or network and that may limit or prevent any person from being able to enter the contest. The Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives also disclaim all liability for any damages or loss that may be caused, directly or indirectly, in whole or in part, by the downloading of any Web page or software or by the transmission of any information related to participation in the contest.
22. The Contest Organizer reserves the right, at its sole discretion, to cancel, modify or suspend this Contest in whole or in part, or to terminate it, should human intervention or an event occur that could modify or adversely affect the administration, security, impartiality or conduct of the Contest as provided for in these Contest Rules, subject to approval by the

Régie des alcools, des courses et des jeux du Québec, if required.

23. Should the computer system be unable to record all contest entries during the Contest Period for any reason whatsoever, or if the possibility of entering the contest must be terminated in whole or in part before the end date of the contest as provided in these rules, a random draw may be held at the discretion of the Contest Organizer from among the entries duly recorded between commencement of the contest in accordance with sections 2.1 and 2.2 and the date of the event terminating the ability to enter the contest.
24. Under no circumstances may the Contest Organizer be required to award more than one prize or to award a prize other than in accordance with these Contest Rules.
25. All those who enter or attempt to enter this contest release the Contest Organizer, its subsidiaries, its advertising and promotional agencies, and their employees, agents and representatives from all liability for damages that such persons may incur as a result of their entering or attempting to enter the contest.
26. This contest is subject to all applicable laws and regulations. A dispute regarding the organization or conduct of a promotional contest may be submitted to the Régie des alcools, des courses et des jeux for a ruling. Any dispute regarding the awarding of a prize may be submitted to the Régie only for the purposes of attempting to reach a settlement.
27. The official contest rules are available on the Hydro-Québec Web site at [www.hydroquebec.com/billing](http://www.hydroquebec.com/billing).
28. The winners' names will be posted on the Hydro-Québec Web site at [www.hydroquebec.com/billing](http://www.hydroquebec.com/billing) no later than two months after the draw.
29. For the purpose of these rules, the entrant is the Hydro-Québec account holder at the service address for which Online Billing was requested at the time the contest entry is recorded, regardless of who actually completed the electronic entry. The prize will be awarded to the person identified as the entrant whose entry is randomly selected and declared a winner. Joint account holders must select a single entrant, and the prize will be awarded to that person in the event of a winning entry.
30. No communication or correspondence involving the contest shall be exchanged with entrants other than the selected persons.
31. Personal information gathered on entrants for the purposes of the contest shall be used only for administration of the contest and Hydro-Québec

Online Billing services. No commercial or other communications unrelated to the contest or the Online Billing service will be sent to entrants, except with their express authorization.

32. If any section of these rules is declared or deemed illegal, unenforceable or invalid by a court of competent jurisdiction, that section shall be considered invalid, but all unaffected sections shall be applied to the extent permitted by law.
33. In the event of a discrepancy between the French and English versions of these contest rules, the French version shall prevail.