



February 14th, 2025

BY EMAIL

Access to Information

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Re: Request for Access to information DAI-2025-0071

Good day.

We are writing in response to your request for access to information received on February 12th, 2025, in which you have requested the following:

« Please provide the PRECISE information (or formula) used by Hydro Quebec in calculating the "reference energy" used to calculate credits using the winter credit option. » (sic)

First of all, we inform you that Hydro-Québec applies the current electricity rates, which are established by the Régie de l'énergie. To learn more about the Winter Credit Option for customers on rate D, how it is calculated and definitions, please visit the following websites:

- Winter Credit Option
<https://www.hydroquebec.com/residential/customer-space/rates/winter-credit-option.html>
- Rates for residential customers
<https://www.hydroquebec.com/residential/customer-space/rates/>
- Electricity Rates (See Section 8 of Chapter 2)
<https://www.hydroquebec.com/data/documents-donnees/pdf/electricity-rates.pdf>

However, we do not have a document detailing the calculations leading to the amount of the winter credit for each customer, and the right of access only applies to documents whose communication does not require computation or comparison of information, as stated in section 15 of the *Act respecting access to documents held by public bodies and the protection of personal information* (Access to Information Act). Therefore, we cannot fully comply with your request. Furthermore, we do not share our calculation algorithms, which are financial, commercial, and technical information whose disclosure could provide a significant advantage to another person or could likely substantially harm our competitiveness. We invoke section 22 of the Access to Information Act in this regard.

An application for review of this decision may be submitted to the Commission d'accès à l'information. A note outlining the process is enclosed, as well as the mentioned sections of the Access to information Act.

Yours truly,

Person in charge of access to documents

Sébastien Dutil

Advisor – Corporate Governance and Access to Information

Encl.