

Smart thermostats for dynamic pricing

Terms and conditions – Pilot project on the use of smart thermostats

To be eligible for a cash rebate from Hydro-Québec, you must meet the following conditions:

- The eligible devices must be installed at the premises of the service address (residential dwelling) associated with the contract number indicated in your pilot project application.
- You must be the owner-occupant of the service address indicated in your pilot project application.
- You must be enrolled in Rate Flex D or the Winter Credit Option that applies to the Rate D contract associated with this service address for the 2023–2024 winter period (ending March 31, 2024).
- You are responsible for selecting, purchasing and installing the thermostats. Installation of any electrical equipment must comply with CSA standards and Chapter V, Electricity, of the *Québec Construction Code*. Under the *Québec Building Act*, electrical equipment must be installed by a member of the Corporation des Maîtres Électriciens du Québec (CMEQ).
- Baseboard heaters must be the main heating source at this residence.
- At least five wall-mounted thermostats for electric baseboard heaters must be replaced. The thermostats must not be built into a baseboard or convection heater.
- A permanent Internet connection and a Wi-Fi router are required to automate temperature settings and take part in peak demand events under dynamic pricing (Winter Credit Option and Rate Flex D).

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- You'll receive a 75% rebate when you buy between 5 and 7 smart thermostats for electric heating and a 30% rebate for the purchase of the subsequent 8 to 12 thermostats. There is a limit of 12 thermostats. The rebate amount applies to the selling price before taxes.
- The costs associated with installing the thermostats are not covered by financial assistance from Hydro-Québec.
- You must use the contact information in your pilot project application (first and last names and email address) as well as the activation code you receive by email to purchase the thermostats online.
- This offer to participate is not transferable. The offer and the cash rebate are limited to a single transaction per participant per residential address and applies only to persons who meet Hydro-Québec's eligibility criteria and who receive an activation code.
- When you make your purchase, you must consent to having Sinopé Technologies send Hydro-Québec the information it needs to process your application for a cash rebate and to analyze your electricity use data.
- The cash rebate applies to a maximum of 12 thermostats per participant and to a single Zigbee gateway, if necessary, based on the Zigbee thermostat purchase conditions.
- The cash rebate will only apply to the transaction carried out under the pilot project.
- You have 45 days following the purchase to activate the Éco Sinopé feature and the thermostats.
- Hydro-Québec will process the cash rebate as soon as you activate all the eligible thermostats using the Éco Sinopé feature or 45 days following the purchase of the thermostats, if you have activated only some of them. In such a case, the cash rebate will only apply if at least five thermostats have been activated. Please allow approximately five weeks to receive your rebate by mail.
- Rebates will be awarded on a first-come, first-registered basis. Given that the number of participants is limited, they will be counted based on when they made their online purchase on the Sinopé Technologies website. Once the maximum number is reached, purchases will no longer be accepted under the pilot project.
- Sinopé Technologies' terms and conditions of use and Privacy Policy will apply to the personal information that you may have to provide when purchasing, activating and using your thermostats.
- After receiving the applications for the pilot project, Hydro-Québec will validate your eligibility and provide you with an activation code no later than December 15, 2023. You must buy the thermostats on the Sinopé website no later than January 15, 2024.
- Hydro-Québec may ask you to share your experience, for instance during discussion activities or as part of an opinion survey.