

## Frequently asked questions

- 1 Why is HQCMÉ implementing new operating plan for the voltage schedule?

**Answer:** It was recommended during a compliance assessment concerning Reliability Standard VAR-001 that HQCMÉ clarify its voltage schedule and notification conditions.

- 2 What actions should be taken if the GOP does not provide notification within the time limits indicated in the voltage schedule?

**Answer:** If the GOP has not advised the TOP within the required time limits, it shall provide notification as soon as possible unless the notification object is restored upon discovery of the omission.

- 3 What actions should be taken if the GOP frequently observes discrepancies from the tolerance range or the voltage range defined by the TOP?

**Answer:** For wind farms, the default tolerance range has been increased from  $\pm 3\%$  to  $\pm 5\%$  to be the same as other types of power plants. If the GOP frequently observes discrepancies with a range of  $\pm 5\%$ , it is possible that the TOP system voltage is different than the nominal voltage and the GOP shall communicate with the TOP in order to request a new set point closer to the TOP system voltage.

- 4 In which cases should non-compliance with Reliability Standards be reported?

**Answer:** A non-compliance with Reliability Standards should be reported to Régie de l'énergie by a non-compliance self-report in cases where the GOP does not comply with the operating plan « IQ-N-001 – voltage schedule » detailing requirements of Standard VAR-002 that apply to GOPs.

- 5 How should notification be provided, and by what means?

**Answer:** Notifications shall be made verbally or by teleindication, if available. For requests to conduct tests as indicated in the common operating instructions, telephone and email may be used.

- 6 Who is responsible for updating and communicating the voltage schedule?

**Answer:** The HQCMÉ transmission operator is responsible for updating the voltage schedule, publishing it on the reliability coordinator's website and communicating it to the GOPs ([Reliability Coordinator for Québec](#)).

- 7 If the default TOP instruction from following voltage schedule is indicated in the common operating instructions, with TOP instruction between operating plan « IQ-N-001 – voltage schedule » and common operating instructions takes precedence?

**Answer:** The default TOP instruction from common operating instructions takes precedence. However, this priority is conditional on the common operating instructions have been revised following voltage schedule publication to comply with these requirements.