



MAKES BUSINESS SENSE

## *Efficient Products Program*

# Efficient Products Purchase Rebate Guide

For Commercial, Institutional,  
Industrial and Agricultural Customers

## Make the Right Choice!

Buy products that meet the energy efficiency criteria of the Efficient Products Program and get a rebate on the purchase price!

### Eligibility Criteria

#### Customers

- Commercial, institutional, industrial and agricultural who are not paying Rate L are eligible for the program.
- Only agricultural customers are eligible for the Heat Pad, Fan and Plate Heat Exchanger components.
- Customers who own multiunit residential buildings may obtain rebates for products used in common areas.
- Customers of municipal utilities and off-grid systems are also eligible.

#### Product Purchase and Installation

- You must buy a replacement product or products included in the lists of eligible products found on the Program Web site at [www.hydroquebec.com/efficientproducts](http://www.hydroquebec.com/efficientproducts).
- **Note:** Efficient products must use less energy than the original products for as long as they are in use.
- You must buy the efficient product(s) from a participating distributor or master electrician. If you purchased the product(s) from a master electrician, you must provide a copy of the waybill showing that the master electrician purchased the product(s) from a participating distributor.
- You must install the eligible product(s)
  - within six (6) months of purchase
  - in premises located in Québec
- Each rebate request must be for at least \$100. You can combine your bills to come up to total of \$100 or more, but you must send us your rebate request within 12 months of the date of the first purchase.

Warranties on eligible products are those offered by manufacturers (such as those covering manufacturing defects that affect safety or performance). Hydro-Québec makes no representations regarding the products nor any conventional or legal warranty and shall not be held liable for any damage or harm arising from products that are included in the Efficient Products Program.

### Eligibility Period

The Efficient Products Program runs from September 30, 2005, to December 31, 2010. Please see the Hydro-Québec Web site for the starting and ending dates of specific components (Lighting, Commercial Refrigeration Equipment, etc.). Dates may be changed at any time without notice, subject to the approval of the Régie de l'énergie [energy board].

## Additional Information

- Selection, purchase and installation of electrical equipment shall be at your sole responsibility. All eligible products purchased must be new.
- It is your responsibility to recycle or dispose of any products replaced under this Program.
- Hydro-Québec recommends that you employ the services of a qualified person to install the product(s) (*Exception: Commercial Refrigeration Equipment*) in accordance with legal requirements and the manufacturer's recommendations.

## Procedure for Obtaining a Rebate

### 1 Have the following documents and information on hand:

- An electricity bill indicating the contract number for each location where a replacement product has been installed
- Replacement product invoice(s)
- Your Québec enterprise number (NEQ) (For information, go to <https://ssl.req.gouv.qc.ca/slc0110.html>)
- Your Québec sales tax (QST) number

### 2 Complete the entire form (all three sections):

- Section 1 – General information
- Section 2 – Information on efficient products by installation location  
**Note:** You must fill in a copy of Section 2 for each contract number associated with an installation location (see your electricity bill)
- Section 3 – Total rebate and customer's undertaking

### 3 Send in the following:

- A rebate form duly completed and **signed** by you
- **Copies of invoices** for products for which a rebate is being requested
- In the case of a plate heat exchanger, a **technical information form duly completed and signed** by the distributor or installer

## Procedure for Obtaining a Rebate (cont.)

### 4 Send Hydro-Québec the rebate request form and copies of the invoices, as well as the technical information form in the case of a plate heat exchanger.

#### Fax

1 877 977-6538

#### Mail

Efficient Products Program  
Hydro-Québec  
2, Complexe Desjardins  
Tour Est, 24e étage  
C.P. 10000  
Succ. Desjardins  
Montréal (Québec) H5B 1H7

### Processing Time

You will receive your rebate within 30 days of receipt of your request by Hydro-Québec, provided that the form is duly completed and accompanied by the required documents.

## Notice

### Hydro-Québec reserves the right to

- change the conditions of participation in the Efficient Products Program without notice;
- deduct the amount of any debt owed by a Program participant, including any overdue bill or unpaid deposit, from the rebate to be paid under this Program.

### You, the customer, undertake

- to unconditionally agree to submit the required documents or give a guided tour of your premises within 12 months of Hydro-Québec's receipt of the rebate request to demonstrate that products and installation comply with the terms of the Efficient Products Program;
- to pay back any rebates received from Hydro-Québec if you fail to comply with Program conditions;
- not to submit any request for a rebate or financial assistance to another Hydro-Québec ENERGY WISE program for products for which a rebate was granted under the Efficient Products Program.

**For further information, visit our Web site: [www.hydroquebec.com/efficientproducts](http://www.hydroquebec.com/efficientproducts)**