

WIN ONE OF FOUR TRIPS TO MANICouagan OR ONE OF TEN iPad DEVICES CONTEST

Contest Rules

1. The *Win One of Four Trips to Manicouagan or One of Ten iPad Devices* Contest is organized by Hydro-Québec (the "Contest Organizer"). The contest runs in Québec from January 15, 2012, at 12:01 a.m. (Eastern Standard Time) through June 1, 2012, at 11:59 p.m. (Eastern Daylight Saving Time) (the "contest period").

ELIGIBILITY

2. The contest is open to Québec residents 18 years of age or over with a Hydro-Québec contract eligible for the ENERGY WISE Home Diagnostic* (the "Diagnostic"), who have resided at the same address for at least 12 months at the time of entering the contest and who are completing a Diagnostic **for the first time at that address**. Employees, agents and representatives of the Contest Organizer or of its subsidiaries, its advertising and promotional agencies or suppliers of products, services and materials related to this contest, as well as members of their immediate families (brothers, sisters, children, fathers, mothers), their legal or common-law spouses and anyone residing in the same household as such employees, agents, and representatives are not eligible. Customers who are updating their Diagnostic are also ineligible.

HOW TO ENTER

3. **No purchase required.** To enter the contest, customers must duly fill out the free online or printed version of the Diagnostic questionnaire (the "Questionnaire"):
 - 3.1 **Printed version.** Hydro-Québec will send a printed copy of the Diagnostic questionnaire to certain residential customers during the contest period. Hydro-Québec customers who hold an account, meet the eligibility criteria for the Diagnostic and did not receive the questionnaire may also obtain a free copy by calling 514 363-7443 in the Montréal area or 1 800 363-7443 elsewhere in Québec. The Contest Organizer will mail these customers a questionnaire within approximately three weeks. Upon receiving their questionnaire, customers must fill it out according to the instructions, remove the label from the top right-hand corner of the cover letter and affix it in the designated space at the top right-hand corner of the first page of the questionnaire. Customers who no longer have stickers must enter, in the designated space, the contract number of the service address for

* All Hydro-Québec residential customers may complete the ENERGY WISE Home Diagnostic, provided their account meets the technical criteria required to perform a valid energy analysis.

which the questionnaire was filled out. They must then return their duly completed questionnaire in the reply envelope enclosed with the questionnaire no later than June 1, 2012, at 11:59 p.m. to Hydro-Québec, C. P. 11726, succ. Centre-ville, Montréal, Québec, H3C 9Z9. If there was no envelope included with the questionnaire, customers must still return their duly completed questionnaire to Hydro-Québec, C. P. 11726, succ. Centre-ville, Montréal, Québec, H3C 9Z9. All of the questionnaires received at Hydro-Québec offices no later than June 1, 2012, at 11:59 p.m. will automatically be entered in the contest.

- 3.2 **Online.** Customers who wish to fill out the online questionnaire must log on to Hydro-Québec's Web site during the contest period, follow the instructions to access the Diagnostic and fill out the questionnaire according to the instructions. As soon as they generate their first recommendations report, customers will be automatically entered in the contest.
- 3.3 "Triple your chances of winning by entering online." Every customer who fills out the questionnaire online will automatically be entered in the contest three (3) times, and their chances of winning will therefore be tripled. This applies only to questionnaires filled out online.
- 3.4 Subject to eligibility requirements and to Section 3.3, there is a limit of one (1) contest entry per active contract and service address.

PRIZES

A total of 14 prizes will be awarded.

Grand Prizes

4. **Four (4) trips for two (2) people to Manic-2 and Manic-5 generating stations**, each consisting of two days and one night in Baie-Comeau, including a return private flight from Dorval to the Baie-Comeau airport and one night, double occupancy, in a standard room at the Manoir Baie-Comeau, plus all meals and tours of the Manic-2 and Manic-5 hydroelectric generating facilities, including a helicopter flight from Baie-Comeau to Manic-5, as well as a visit to Le Jardin des Glaciers interpretation site, with a total approximate retail value of \$5,000 per trip.

4.1 The following restrictions apply to this trip :

- a) All expenses other than those specifically mentioned above shall be assumed by the winner and his/her guests, such as travel between the airport of departure and the winner's home, alcoholic beverages and wine, travel documents,

insurance, airport taxes, tips, optional excursions (not mentioned above) and personal expenses.

- b) The trip must be taken on the weekend arranged by the Contest Organizer or it will be forfeited. The Contest Organizer shall inform the winner of the date after the draw.
- c) The winner and his or her guest shall travel together.
- d) Guided tours of Manic-2 and Manic-5 shall be offered according to the schedule set by the Contest Organizer. No compensation shall be provided in the event that the tours cannot take place as planned for any reason whatsoever, including bad weather, or if the guests do not show up at the agreed-upon time.
- e) The approximate value of the prize is based on the average value of the air transportation and accommodation, which may vary depending on the date of departure. No compensation shall be paid nor may any be claimed in this regard.

Secondary Prizes

- 5. Ten (10) iPad devices with an approximate value of \$650 each.

The total approximate value of the prizes is \$26,500.

AWARDING OF PRIZES

- 6. A random draw of 14 eligible entries from all entries recorded during the contest period will be held on July 3, 2012, at 10 a.m. in Hydro-Québec's offices located at 2, Complexe Desjardins, Tour est, 26th floor in Montréal, in the presence of at least three witnesses, to first award the Grand Prizes and then the Secondary Prizes described in these Contest Rules.
- 7. The odds of winning a prize depend on the number of entries recorded during the contest period; one entrant may have up to three chances of winning (see Section 3.3).
- 8. To be declared a winner, entrants whose names have been randomly drawn must comply as follows:
 - 8.1 Have properly completed the Diagnostic and, for the printed version, have returned the questionnaire to Hydro-Québec in accordance with the terms and conditions of these contest rules.
 - 8.2 **Winner of a trip.** The winner must be reached by telephone, mail or email within five (5) days of the draw, correctly answer the mathematical skill-testing question

that appears on the declaration and release form (the "Declaration Form") sent by the Contest Organizer, complete and sign the Declaration Form and return it to the Contest Organizer within fifteen (15) days of receiving it.

- 8.3 **Winner of an iPad.** Winners must be reached by telephone, mail or email within twenty-one (21) days of the draw, correctly answer the mathematical skill-testing question that appears on the Declaration Form sent by the Contest Organizer, complete and sign the Declaration Form and return it to the Contest Organizer within fifteen (15) days of receiving it.
9. Failure to comply with any one of the above-mentioned conditions or any other condition in these contest rules will disqualify the winner, who will not collect a prize, and the prize will be cancelled.
10. Prizes will be awarded to winners as follows:
 - 10.1 **Trip.** In the fifteen (15) days following the receipt of the duly filled out Declaration Form, the Contest Organizer will send a letter to the winner (or the person to whom the prize was transferred) explaining the travel arrangements (departure and return dates and times).
 - 10.2 **iPad.** Within two (2) to four (4) weeks of receiving the completed Declaration Form, the Contest Organizer will send the prizes to the addresses that the winners indicated on their Declaration Forms; the addresses must be in Québec.

GENERAL CONDITIONS

11. Printed copies of the questionnaire are subject to verification by the Contest Organizer. Any questionnaire that is incomplete, fraudulent, late, illegible or altered, that does not bear the bar code identification label supplied by Hydro-Québec or the contract number for the service address, or is otherwise noncompliant may be rejected, leading to the cancellation of the entry or prize. Any online Diagnostic that is incomplete or for which a recommendations report was not generated is ineligible and will be automatically rejected.
12. Declaration Forms are subject to verification by the Contest Organizer. Any Declaration Form that is incomplete, fraudulent, late, illegible or altered, that does not include the correct answer to the mathematical skill-testing question, or is otherwise noncompliant may be rejected, and will not entitle the entrant to a prize.
13. Any decision by the Contest Organizer or its representatives regarding this contest is final and without appeal, subject to a ruling by the Régie des alcools, des courses et des jeux du Québec on any issue under its jurisdiction.
14. The Contest Organizer reserves the right to disqualify an entrant or to cancel one or more entries by anyone who enters or attempts to enter this contest using methods that do not

comply with these contest rules or that are unfair to the other entrants. Such an entrant may be reported to the appropriate legal authorities.

15. Prizes must be accepted as described in these contest rules, but may be transferred to another adult. Prizes may not be replaced by another prize or exchanged in whole or in part for cash, except as provided in the section below.
16. In the event that it is impossible, difficult or more costly for the Contest Organizer to award a prize (or a portion thereof) as described in these contest rules, the Contest Organizer reserves the right to replace the prize (or portion thereof) with one of the same kind and of equivalent value or, at its sole discretion, with the cash value of the prize (or portion thereof), as indicated in the contest rules.
17. The winners shall indemnify and hold harmless the Contest Organizer, its advertising and promotional agencies and their employees, agents and representatives for any damages resulting from the acceptance or use of the prizes. To be declared winners and prior to obtaining their prize, entrants selected to win prizes shall sign a statement to this effect on the Declaration Form.
18. Entrants selected for a prize acknowledge that from the moment they accept the prize, the fulfillment of prize-related obligations becomes the full and sole responsibility of the various service suppliers. To be declared winners and prior to obtaining their prizes, entrants selected to win prizes shall sign a statement to this effect on the Declaration Form. In addition, for each Grand Prize, each adult guest must also sign a statement to this effect on the Declaration Form, failing which the guest may not take part in this trip.
19. The winners recognize that the iPad is only covered by the warranty provided by the manufacturer.
20. The Contest Organizer, its advertising and promotional agencies, and their employees, agents and representatives disclaim all liability for the malfunctioning of any computer component, software or communications line, for the loss or lack of a communications network or for any transmission that is faulty, incomplete, incomprehensible or erased by any computer or network, which may limit or prevent any entrant's participation in the contest. The Contest Organizer, its advertising and promotional agencies and their employees, agents and representatives also disclaim all liability for any damages or loss that may be caused, directly or indirectly, in whole or in part, by the downloading of any webpage or software or by the transmission of any information related to participation in the contest.
21. The Contest Organizer reserves the right, at its sole discretion, to cancel, modify or suspend this contest, in whole or in part, or to terminate it, should human intervention or an event take place that could modify or affect the administration, security, impartiality or conduct of the contest as provided in these contest rules, subject to approval by the Régie

des alcools, des courses et de jeux du Québec, if applicable. In no event shall the Contest Organizer, its subsidiaries, its advertising and promotional agencies and their suppliers of products, services and materials related to this contest, as well as the suppliers' employees, agents and representatives, be required to award more prizes than the number stated in these contest rules or award a prize other than in accordance with these contest rules.

22. Anyone who enters or attempts to enter this contest releases the Contest Organizer, its advertising and promotional agencies, its subsidiaries and their employees, agents and representatives from any liability for damages that entrants may incur as a result of their participation or attempt to participate in the contest.
23. The winners authorize the Contest Organizer and its representatives to use, if required, their names, photos, likenesses, statements regarding the prize, places of residence and/or voices for publicity purposes, without any form of compensation. Winners shall sign a statement to this effect on the Declaration Form.
24. This contest is subject to all applicable laws and regulations. Any dispute regarding the organization or conduct of a promotional contest may be submitted to the Régie des alcools, des courses et des jeux for a ruling. Any dispute regarding the awarding of a prize may be submitted to the Régie only for the purposes of helping the parties reach a settlement.
25. The official contest rules are available online on the Hydro-Québec Web site at www.hydroquebec.com/residential. A printed copy may also be obtained by calling 1 800 363-7443.
26. The names of the winners will be posted on Hydro-Québec's Web site at www.hydroquebec.com/residential from August 15 to September 15, 2012.
27. For the purposes of these contest rules, at the time the contest entry is recorded, the entrant is the electricity contract holder at the service address for which the questionnaire was completed, regardless of who actually completed the questionnaire. The prize will be awarded to the person identified as the entrant whose entry is randomly selected and declared a winner. Joint contract holders must select only one entrant. The prize will be awarded to the entrant, if he or she is declared a winner.
28. In case of any discrepancy between the French and English versions of these rules, the French version shall prevail.
29. The service address is the address to which the electricity billed to the customer is delivered.